

Contents

Foreword	vii
Editorial	1
Lesley Curtis	
The costs of telecare: from pilots to mainstream implementation	9
James Barlow, Steffen Bayer, Richard Curry and Jane Hendy	
The HealthBASKET Project: documenting the benefit basket and evaluating service costs in Europe	15
Anne Mason	
Recording professional activities to aid economic evaluations of health and social care services	19
Sarah Byford and Matthew Fiander	
I. SERVICES	
1. Services for older people	
1.1 Private nursing homes for older people	27
1.2 Private residential care for older people	28
1.3 Voluntary residential care for older people	29
1.4 Local authority residential care for older people	30
1.5 Nursing-Led Inpatient Unit (NLIU) for intermediate care	31
1.6 Local authority day care for older people	32
1.7 Voluntary day care for older people	33
1.8 Local authority sheltered housing for older people	34
1.9 Housing association sheltered housing for older people	35
1.10 Local authority very sheltered housing for older people	36
1.11 Housing association very sheltered housing for older people	37
1.12 Community care package: very low cost	38
1.13 Community care package: low cost	39
1.14 Community care package: median cost	40
1.15 Community care package: high cost	41
1.16 Community care package: very high cost	42

2.	Services for people with mental health problems	
2.1	Local authority residential care (staffed hostel) for people with mental health problems	45
2.2	Local authority residential care (group home) for people with mental health problems	46
2.3	Voluntary sector residential care (staffed hostel) for people with mental health problems	47
2.4	Voluntary sector residential care (on call staff) for people with mental health problems	48
2.5	Private sector residential care (staffed hostel) for people with mental health problems	49
2.6	Acute NHS hospital services for people with mental health problems	50
2.7	Long-stay NHS hospital services for people with mental health problems	51
2.8	NHS psychiatric intensive care unit (PICU)	52
2.9	NHS Trust day care for people with mental health problems	53
2.10	Local authority social services day care for people with mental health problems	54
2.11	Voluntary/non profit-organisations providing day care for people with mental health problems	55
2.12	Sheltered work schemes	56
2.13	Cognitive Behaviour Therapy (CBT)	57
3.	Services for people who misuse drugs/alcohol	
3.1	Voluntary sector residential rehabilitation for people who misuse drugs/alcohol	61
3.2	NHS inpatient treatment for people who misuse drugs/alcohol	62
3.3	Cost of maintaining a drugs misuser on a methadone treatment programme	63
3.4	Alcohol health worker, A&E	64
4.	Services for people with learning disabilities	
4.1	Group homes for people with learning disabilities	67
4.2	Village communities	68
4.3	NHS residential campus provision.	69
4.4	Supported living schemes	70
4.5	Local authority day care for people with learning disabilities	71
4.6	Voluntary sector activity-based respite care for people with learning disabilities	72
5.	Services for younger adults with physical and sensory impairments	
5.1	High dependency care home for younger adults with physical and sensory impairments	75
5.2	Residential home for younger adults with physical and sensory impairments	76
5.3	Special needs flats for younger adults with physical and sensory impairments	77
5.4	Rehabilitation day centre for younger adults with brain injury	78
6.	Services for children and their families	
6.1	Community home for children — local authority.	81
6.2	Community home for children — non-statutory sector	82
6.3	Local authority foster care for children	83
6.4	Social services support for Children in Need	84
6.5	The costs of community-based care of technology-dependent children	86
6.5.1	Technology dependent children: Case A	87
6.5.2	Technology dependent children: Case B	88
6.5.3	Technology dependent children: Case C	89

6.6	Services for children in care.	90
6.6.1	Children in care: low cost — with no evidence of additional support needs	91
6.6.2	Children in care: median cost — children with emotional or behavioural difficulties	92
6.6.3	Children in care: high cost — children with emotional or behavioural difficulties and offending behaviour	93
6.6.4	Children in care: very high cost — children with disabilities, emotional or behavioural difficulties plus offending behaviour	94
6.7	Comparative costs of providing sexually abused children with individual and group psychotherapy	95
7.	Hospital and other services	
7.1	Hospital costs	99
7.2	Paramedic and emergency ambulance services	100
7.3	NHS wheelchairs	101
7.4	Local authority equipment and adaptations	102
7.5	Training costs of health service professionals	103
7.6	Rapid Response Service	104
7.7	Community Rehabilitation Unit	105
7.8	Hospital-based rehabilitation care scheme	106
7.9	Intermediate care based in residential homes	107
II.	COMMUNITY-BASED HEALTH CARE STAFF	
8.	Scientific and professional	
8.1	Community physiotherapist.	111
8.2	NHS community occupational therapist	113
8.3	Community speech and language therapist	114
8.4	Community chiropodist	115
8.5	Clinical psychologist	116
8.6	Community pharmacist.	117
9.	Nurses and doctors	
9.1	Community nurse (includes district nursing sister, district nurse)	121
9.2	Nurse (mental health)	122
9.3	Health visitor	123
9.4	Nurse specialist (community)	124
9.5	Clinical support worker nursing (community)	125
9.6	Nurse (GP practice)	126
9.7	Nurse advanced (includes lead specialist, clinical nurse specialist, senior specialist)	127
9.8a	General practitioner — cost elements	128
9.8b	General practitioner — unit costs	129
9.8c	General practitioner — commentary	130
III.	COMMUNITY-BASED SOCIAL CARE	
10.	Social care staff	
10.1	Social work team leader.	133
10.2	Social worker (adult)	134
10.3	Social worker (children)	135
10.4	Social work assistant	136
10.5	Approved social worker – mental health.	137

10.6	Home care worker	138
10.7	Community occupational therapist (local authority)	139
10.8	Intensive case management for older people	140
10.9	Family support worker	141

11. Health and social care teams

11.1	NHS community multidisciplinary mental health team key worker for elderly people with mental health problems	145
11.2	Community mental health team for adults with mental health problems	146
11.3	Crisis Resolution Teams for adults with mental health problems	147
11.4	Assertive Outreach Teams for adults with mental health problems	148
11.5	Early Intervention Teams for adults with mental health problems	149
11.6	Generic single disciplinary CAMHS teams	150
11.7	Generic multi-disciplinary CAMHS teams	151
11.8	Dedicated CAMHS teams	152
11.9	Targeted CAMHS teams	153
11.10	Counselling services in primary medical care	154

IV. HOSPITAL-BASED HEALTH CARE STAFF

12. Scientific and professional

12.1	Hospital physiotherapist	157
12.2	Hospital occupational therapist	158
12.3	Hospital speech and language therapist	159
12.4	Dietitian	160
12.5	Radiographer	161
12.6	Hospital pharmacist	162
12.7	Clinical support worker higher level nursing (hospital)	163

13. Nurses

13.1	Nurse team manager (includes ward managers, sisters and clinical managers) . . .	167
13.2	Nurse team leader (includes deputy ward/unit manager, ward team leader, senior staff nurse)	168
13.3	Nurse, day ward (includes staff nurse, registered nurse, registered practitioner) . .	169
13.4	Nurse, 24-hour ward (includes staff nurse, registered nurse, registered practitioner)	170
13.5	Clinical support worker (hospital)	171

14. Doctors

14.1	Foundation house officer 1	178
14.2	Foundation house officer 2	179
14.3	Specialty registrar	180
14.4	Consultant: medical	181
14.5	Consultant: surgical	182
14.6	Consultant: psychiatric	183

V. SOURCES OF INFORMATION

Inflation indices	187
Glossary	191
References	194
Index of References	203
Index of Services	207