

IV. HOSPITAL-BASED HEALTH CARE STAFF

13. Hospital-based scientific and professional staff

13.1 Hospital physiotherapist

13.2 Hospital occupational therapist

13.3 Hospital speech and language therapist

13.4 Hospital dietitian

13.5 Hospital radiographer

13.6 Hospital pharmacist

13.7 Allied health professional support worker

13.1 Hospital physiotherapist

Using data from the NHS reference costs,¹ the mean average cost for a non-consultant-led (non-admitted) follow-up physiotherapy attendance in 2011/12 was £34, with an interquartile range of £28 to £38. Costs have been updated using the HCHS pay & prices inflator.

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|---|
| A. Wages/salary | £23,441 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 5 (for qualified allied health professionals) of the July 2012-June 2013 NHS staff earnings estimates. ² An additional 8.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. The Electronic Staff Records (ESR) system shows that the mean basic salary for all physiotherapists is £33,043. See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £5,483 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £5,549 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁴ |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £5,585 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £12,139 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £4,776 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of both treatment and non-treatment space. ^{6,7} No allowance has been made for the cost of equipment. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| F. Travel | | No information available on average mileage covered per visit. From July 2013, NHS reimbursement will be based on a single rate for the first 3500 miles travelled (67p) and a reduced rate thereafter, irrespective of the type of car or fuel used (24p). ⁸ |
| Working time | 42.7 weeks per year 37.5 hours per week | Unit costs are based on 1,601 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁹ |
| Ratio of direct to indirect time | | No current information available. |
| Duration of contacts | 32.9 minutes 23.3 minutes 13.1 minutes | Surgery consultation Clinic consultation Telephone consultation All based on information taken from the 2006/07 General Practice Workload Survey. ¹⁰ |
| London multiplier | 1.19 x (A to B), 1.46 x E | Allows for the higher costs associated with London compared to the national average cost. ^{6,7,11} |
| Non-London multiplier | 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{6,7,11} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £32 (£36) per hour. | | |

¹ Department of Health (2013) *NHS reference costs 2011-2012*, <https://www.gov.uk/government/news/financial-year-2011-to-2012-reference-costs-published> [accessed 2 October 2013].

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ NHS Employers (2013) *New mileage arrangements for Agenda for Change staff*, <http://www.nhsemployers.org/PayAndContracts/LatestNews/Pages/New-pay-circular-for-Agenda-for-Change-Staff.aspx> [accessed 1 October 2013].

⁹ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

¹⁰ Information Centre (2007) *2006/07 UK General Practice Workload Survey, Primary Care Statistics*, Information Centre, Leeds.

¹¹ Department of Health (2013) based on the Market Forces Factor (MFF).

13.2 Hospital occupational therapist

Using data from the NHS reference costs,¹ the mean average cost for a non-consultant led (non-admitted) follow-up occupational therapy attendance in 2011/12 was £53, with an interquartile range of £30 to £64. Costs have been uprated using the HCHS pay & prices inflator.

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £23,441 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 5 (for qualified Allied Health Professionals) of the July 2012-June 2013 NHS staff earnings estimates. ² An additional 8.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. The Electronic Staff Records (ESR) system shows that the mean basic salary for all occupational therapists is £31,943. See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £5,483 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £5,531 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁴ |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £5,585 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £12,139 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £4,776 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of both treatment and non-treatment space. ^{6,7} No allowance has been made for the cost of equipment. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| F. Travel | | No information available on average mileage covered per visit. From July 2013, NHS reimbursement will be based on a single rate for the first 3500 miles travelled (67p) and a reduced rate thereafter, irrespective of the type of car or fuel used (24p). ⁸ |
| Working time | 42.7 weeks per year 37.5 hours per week | Unit costs are based on 1,601 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁹ |
| Ratio of direct to indirect time | | No current information available. |
| London multiplier | 1.19 x (A to B) 1.35 x E | Allows for the higher costs associated with London compared to the national average cost. ^{6,7,10} |
| Non-London multiplier | 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{6,7,10} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £32 (£36) per hour. | | |

¹ Department of Health (2013) *NHS reference costs 2011-2012*, <https://www.gov.uk/government/news/financial-year-2011-to-2012-reference-costs-published/> [accessed 2 October 2013].

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ NHS Employers (2013) *New mileage arrangements for Agenda for Change staff*, <http://www.nhsemployers.org/PayAndContracts/LatestNews/Pages/New-pay-circular-for-Agenda-for-Change-Staff.aspx> [accessed 1 October 2013].

⁹ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and Annual Summary 2009-10 to 2011-12*, Information Centre, Leeds.

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

13.3 Hospital speech and language therapist

Using data from the NHS reference costs,¹ the mean average cost for a non-consultant led (non-admitted) follow-up speech and language therapy attendance in 2011/12 was £66, with an interquartile range of £35 to £79. Costs have been updated using the HCHS pay & prices inflator.

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|---|
| A. Wages/salary | £23,441 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 5 (for qualified Allied Health Professionals) of the July 2012-June 2013 NHS staff earnings estimates. ² An additional 8.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. The Electronic Staff Records (ESR) system shows that the mean basic salary for all speech and language therapists is £34,045. See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £5,483 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £5,880 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁴ |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £5,585 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £12,139 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £4,482 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of both treatment and non-treatment space. ^{6,7} No allowance has been made for the cost of equipment. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| F. Travel | | No information available on average mileage covered per visit. From July 2013, NHS reimbursement will be based on a single rate for the first 3500 miles travelled (67p) and a reduced rate thereafter, irrespective of the type of car or fuel used (24p). ⁸ |
| Working time | 42.7 weeks per year 37.5 hours per week | Unit costs are based on 1,601 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁹ |
| Ratio of direct to indirect time | | No current information available. |
| London multiplier | 1.19 x (A to B) 1.35 x E | Allows for the higher costs associated with London compared to the national average cost. ^{6,7,10} |
| Non-London multiplier | 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{6,7,10} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £32 (£36) per hour. | | |

¹ Department of Health (2013) *NHS reference costs 2011-2012*,

<https://www.gov.uk/government/news/financial-year-2011-to-2012-reference-costs-published/> [accessed 2 October 2013].

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012* NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ NHS Employers (2013) *New mileage arrangements for Agenda for Change staff*,

<http://www.nhsemployers.org/PayAndContracts/LatestNews/Pages/New-pay-circular-for-Agenda-for-Change-Staff.aspx> [accessed 1 October 2013].

⁹ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and Annual Summary 2009-10 to 2011-12*, Information Centre, Leeds.

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

13.4 Hospital dietitian

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|---|
| A. Wages/salary | £23,441 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 5 (for qualified Allied Health Professionals) of the July 2012-June 2013 NHS staff earnings estimates. ¹ An additional 8.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. The Electronic Staff Records (ESR) system shows that the mean basic salary for all dietitians is £32,744. See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £5,483 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £5,738 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ² Current cost information has been provided by the Department of Health and Health Education England (HEE). ³ |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁴ |
| Management, administration and estates staff | £5,585 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £12,139 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £3,614 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect share use of both treatment and non-treatment space. ^{5,6} Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| F. Travel | | No information available on average mileage covered per visit. From July 2013, NHS reimbursement will be based on a single rate for the first 3500 miles travelled (67p) and a reduced rate thereafter, irrespective of the type of car or fuel used (24p). ⁷ |
| Working time | 42.7 weeks per year 37.5 hours per week | Unit costs are based on 1,601 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ |
| Ratio of direct to indirect time | | No current information available. |
| London multiplier | 1.19 x (A to B) 1.38 x E | Allows for the higher costs associated with London compared to the national average cost. ^{5,6,9} |
| Non-London multiplier | 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{5,6,9} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £31 (£35) per hour. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

³ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁴ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁵ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁶ Personal communication with the Department for Communities and Local Government, 2011.

⁷ NHS Employers (2013) *New mileage arrangements for Agenda for Change staff*, <http://www.nhsemployers.org/PayAndContracts/LatestNews/Pages/New-pay-circular-for-Agenda-for-Change-Staff.aspx> [accessed 1 October 2013].

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁹ Department of Health (2013) based on the Market Forces Factor (MFF).

13.5 Hospital radiographer

Using data from the NHS reference costs,¹ the mean average cost for a radiotherapy inpatient was £339 and for a regular day or night case was £661. An outpatient contact was £107. Costs have been uprated using the HCHS pay & prices inflator.

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £23,441 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 5 (for qualified Allied Health Professionals) of the July 2012-June 2013 NHS staff earnings estimates. ² An additional 8.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. The Electronic Staff Records (ESR) system shows that the mean basic salary for all Diagnostic and Therapeutic Radiologists is £32,875. See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £5,483 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £5,910 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁴ |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £5,585 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £12,139 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £7,175 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of both treatment and non-treatment space. ^{6,7} Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42.7 weeks per year 37.5 hours per week | Unit costs are based on 1,601 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ |
| Ratio of direct to indirect time | | No current information available. |
| London multiplier | 1.19 x (A to B) 1.38 x E | Allows for the higher costs associated with London compared to the national average cost. ^{6,7,9} |
| Non-London multiplier | 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{6,7,9} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £34 (£37) per hour. | | |

¹ Department of Health (2013) *NHS reference costs 2011-2012*, <https://www.gov.uk/government/publications/reference-costs-guidance-for-2011-12/> [accessed 9 October 2013]

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁹ Department of Health (2013) based on the Market Forces Factor (MFF).

13.6 Hospital pharmacist

| Costs and unit estimation | 2012/2013 value | Notes |
|---|--|---|
| A. Wages/salary | £30,712 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 6 (for qualified Allied Health Professionals) of the July 2012-June 2013 NHS staff earnings estimates. ¹ An additional 8.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. The Electronic Staff Records (ESR) system shows that the mean basic salary for all pharmacists is £41,000. See preface and section V for further information on pay scales. |
| B. Salary oncosts | £7,505 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £9,747 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ² Current cost information has been provided by the Department of Health. The cost of the clinical placement for pharmacists has been provided by Dr Lynne Bollington. See Bollington & John (2012) ³ for more information. These costs exclude external training courses that supplement work-based learning and may cover specific components of the General Pharmaceutical Council's performance standards and/or examination syllabus. See table 7.4 for more details on training. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁴ |
| Management, administration and estates staff | £7,379 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £16,039 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £4,251 per year | Based on the new-build and land requirements of a pharmacy, plus additional space for shared facilities. ^{5,6} Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| F. Travel | | No information available on average mileage covered per visit. From July 2013, NHS reimbursement will be based on a single rate for the first 3500 miles travelled (67p) and a reduced rate thereafter, irrespective of the type of car or fuel used (24p). ⁷ |
| Working time | 43 weeks per year 37.5 hours per week | Unit costs are based on 1,609 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ |
| Ratio of direct to indirect time on: direct clinical patient time patient-related activities | 1:1 1:0.43 | Ratios are estimated on the basis that 50 per cent of time is spent on direct clinical patient activities, 20 per cent of time on dispensary activities and 30 per cent on non-clinical activity. ⁹ |
| London multiplier | 1.19 x (A to B) 1.37 x E | Allows for the higher costs associated with London compared to the national average cost. ^{6,7,10} |
| Non-London multiplier | 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{6,7,10} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £41 (£47) per hour; £82 (£94) per cost of direct clinical patient time (includes travel); £59 (£67) per cost of patient-related activities. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

³ Bollington, L. & John, D. (2012) *Pharmacy education and training in the hospital service in Wales: Identifying demand and developing capacity*. STS Publishing, Cardiff.

⁴ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁵ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁶ Personal communication with the Department for Communities and Local Government, 2011.

⁷ NHS Employers (2013) *New mileage arrangements for Agenda for Change staff*, <http://www.nhsemployers.org/PayAndContracts/LatestNews/Pages/New-pay-circular-for-Agenda-for-Change-Staff.aspx> [accessed 1 October 2013].

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁹ Personal communication with the Greater Manchester Workforce Development Corporation, 2003.

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

13.7 Allied health professional support worker

Allied health professional support workers provide vital assistance to health-care professionals in diagnosing, treating and caring for patients. They work in a variety of settings depending on their role, such as in patient's homes, a GP clinic or in a hospital department.¹

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £16,193 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 2 (for unqualified Allied Health Professionals) of the July 2012-June 2013 NHS staff earnings estimates. ² An additional 8.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. The Electronic Staff Records (ESR) system shows that the mean basic salary for all health care support workers is £16,300. See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £3,468 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £0 | Training costs are assumed to be zero, although many take NVQ courses. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ³ |
| Management, administration and estates staff | £3,796 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £8,251 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £3,159 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of both treatment and non-treatment space. ^{4,5} Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| F. Travel | | No information available on average mileage covered per visit. From July 2013, NHS reimbursement will be based on a single rate for the first 3500 miles travelled (67p) and a reduced rate thereafter, irrespective of the type of car or fuel used (24p). ⁶ |
| Working time | 43 weeks per year 37.5 hours per week | Unit costs are based on 1,606 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁷ |
| Ratio of direct to indirect time | | No current information available. |
| London multiplier | 1.34 x E | Allows for the higher costs associated with London compared to the national average cost. ^{4,5,8} |
| Non-London multiplier | 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{4,5,8} |
| Unit costs available 2012/2013 | | |
| £22 per hour. | | |

¹ NHS Careers (2011) *Clinical support staff*, National Health Service, London. <http://www.nhscareers.nhs.uk/explore-by-career/wider-healthcare-team/careers-in-the-wider-healthcare-team/clinical-support-staff/> [accessed 9 October 2013].

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

³ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁴ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁵ Personal communication with the Department for Communities and Local Government, 2011.

⁶ NHS Employers (2013) *New mileage arrangements for Agenda for Change staff*, <http://www.nhsemployers.org/PayAndContracts/LatestNews/Pages/New-pay-circular-for-Agenda-for-Change-Staff.aspx> [accessed 1 October 2013].

⁷ Contracted hours are taken from NHS Careers (2012) *Pay and benefits*, National Health Service, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁸ Department of Health (2013) based on the Market Forces Factor (MFF).

14. Hospital-based nurses

14.1 Nurse team manager (includes ward managers, sisters and clinical managers)

14.2 Nurse team leader (includes deputy ward/unit manager, ward team leader, senior staff nurse)

14.3 Nurse, day ward (includes staff nurse, registered nurse, registered practitioner)

14.4 Nurse, 24-hour ward (includes staff nurse, registered nurse, registered practitioner)

14.5 Clinical support worker

14.1 Nurse team manager (includes ward manager, sister and clinical manager)

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £38,057 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 7 of the July 2012-June 2013 NHS staff earnings estimates for qualified nurses. ¹ An additional 14.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £9,546 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £10,438 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and the Higher Education Funding Council for England (HEFCE). ⁴ See table 7.4 for more details. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £9,192 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £19,979 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £2,416 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of office space for administration, and recreational and changing facilities. ^{6,7} Treatment space has not been included. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42 weeks per year 37.5 hours per week | Unit costs are based on 1569 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ |
| Ratio of direct to indirect time on: face-to-face contacts | 1:1.44 | Based on the McKinsey report commissioned by the Department of Health in 2009, ⁹ hospital nurses are estimated to spent 41 per cent of their time on patient care with 59 per cent of their time spent on non-patient activities such as paperwork and administration, handing over and co-ordination, discussion with other nurses, and preparing medication (away from patients). |
| London multiplier | 1.19 x (A to B) 1.37 x E | Allows for the higher costs associated with working in London. ^{6,7,10} |
| Non-London multiplier | 0.96 x E | Allows for the lower costs associated with working outside London. ^{6,7} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £50 (£57) per hour; £123 (£139) per hour of patient contact. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and the Higher Education Funding Council for England (HEFCE), 2011.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁹ Department of Health (2010) *Achieving world class productivity in the NHS, 2009/10-2013/14: the McKinsey report*, Department of Health, London. www.nhshistory.net/mckinsey%20report.pdf [accessed 9 October 2013].

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

14.2 Nurse team leader (includes deputy ward/unit manager, ward team leader, senior staff nurse)

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £31,752 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 6 of the July 2012-June 2013 NHS staff earnings estimates for qualified nurses. ¹ An additional 14.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £7,794 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £10,438 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and the Higher Education Funding Council for England (HEFCE). ⁴ See table 7.4 for more details. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £7,636 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £16,597 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £2,416 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of office space for administration, and recreational and changing facilities. ^{6,7} Treatment space has not been included. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42 weeks per year 37.5 hours per week | Unit costs are based on 1,569 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ |
| Ratio of direct to indirect time on: face-to-face contacts | 1:1.44 | Based on the McKinsey report commissioned by the Department of Health in 2009, ⁹ hospital nurses are estimated to spent 41 per cent of their time on patient care with 59 per cent of their time spent on non-patient activities such as paperwork and administration, handing over and co-ordination, discussion with other nurses, and preparing medication (away from patients). |
| London multiplier | 1.19 x (A to B) 1.37 x E | Allows for the higher costs associated with working in London. ^{6,7,10} |
| Non-London multiplier | 0.96 x E | Allows for the lower costs associated with working outside London. ^{6,7} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £42 (£49) per hour; £103 (£119) per hour of patient contact. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and the Higher Education Funding Council for England (HEFCE), 2011.

⁵ Audit Commission (2011) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhs Careers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁹ Department of Health (2010) *Achieving world class productivity in the NHS, 2009/10-2013/14: the McKinsey report*, Department of Health, London. www.nhshistory.net/mckinsey%20report.pdf [accessed 9 October 2013].

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

14.3 Nurse, day ward (includes staff nurse, registered nurse, registered practitioner)

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|---|
| A. Wages/salary | £25,744 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 5 of the July 2012-June 2013 NHS staff earnings estimates for qualified nurses. ¹ An additional 14.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² The Electronic Staff Records (ESR) system shows that the mean basic salary for a staff nurse is £29,459. See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £6,123 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £10,438 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and the Higher Education Funding Council for England (HEFCE). ⁴ See table 7.4 for more details. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £6,153 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £13,374 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £2,415 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of office space for administration, and recreational and changing facilities. ^{6,7} Treatment space has not been included. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42 weeks per year 37.5 hours per week | Unit costs are based on 1,569 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ |
| Ratio of direct to indirect time on: face-to-face contacts | 1:1.44 | Based on the McKinsey report commissioned by the Department of Health in 2009, ⁹ hospital nurses are estimated to spent 41 per cent of their time on patient care with 59 per cent of their time spent on non-patient activities such as paperwork and administration, handing over and co-ordination, discussion with other nurses, and preparing medication (away from patients). |
| London multiplier | 1.19 x (A to B) 1.34 x E | Allows for the higher costs associated with working in London. ^{6,7,10} |
| Non-London multiplier | 0.96 x E | Allows for the lower costs associated with working outside London. ^{6,7} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £34 (£41) per hour; £84 (£100) per hour of patient contact. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS*, Vols 1 & 2, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and the Higher Education Funding Council for England (HEFCE), 2011.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁹ Department of Health (2010) *Achieving world class productivity in the NHS, 2009/10-2013/14: the McKinsey report*, Department of Health, London. www.nhshistory.net/mckinsey%20report.pdf [accessed 9 October 2013].

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

14.4 Nurse, 24-hour ward (includes staff nurse, registered nurse, registered practitioner)

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £25,744 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 5 of the July 2012-June 2013 NHS staff earnings estimates for qualified nurses. ¹ An additional 14.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £6,123 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £10,439 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and the Higher Education Funding Council for England (HEFCE). ⁴ See table 7.4 for more details. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £6,153 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £13,374 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £2,416 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of office space for administration, and recreational and changing facilities. ^{6,7} Treatment space has not been included. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42 weeks per year 37.5 hours per week | Unit costs are based on 1569 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ |
| Ratio of direct to indirect time on: face-to-face contacts | 1:1.44 | Based on the McKinsey report commissioned by the Department of Health in 2009, ⁹ hospital nurses are estimated to spent 41 per cent of their time on patient care with 59 per cent of their time spent on non-patient activities such as paperwork and administration, handing over and co-ordination, discussion with other nurses, and preparing medication (away from patients). |
| London multiplier | 1.19 x (A to B) 1.34 x E | Allows for the higher costs associated with working in London. ^{6,7,10} |
| Non-London multiplier | 0.96 x E | Allows for the lower costs associated with working outside London. ^{6,7} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £34 (£41) per hour; £84 (£100) per hour of patient contact. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and the Higher Education Funding Council for England (HEFCE), 2011.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhs Careers.nhs.uk/> [accessed 9 October 2013]. Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and Annual Summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁹ Department of Health (2010) *Achieving world class productivity in the NHS, 2009/10-2013/14: the McKinsey report*, Department of Health, London. www.nhs.gov.uk/history/mckinsey%20report.pdf [accessed 9 October 2013]

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

14.5 Clinical support worker (hospital)

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|---|
| A. Wages/salary | £16,193 per year | Based on the mean full-time equivalent basic salary for Agenda for Change band 2 of the July 2012-June 2013 NHS staff earnings estimates. ¹ An additional 14.7 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £3,468 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | | No professional qualifications assumed. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ³ |
| Management, administration and estates staff | £3,796 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £8,251 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £1,543 per year | Based on the new-build and land requirements of NHS facilities, but adjusted to reflect shared use of office space for administration, and recreational and changing facilities. ^{4,5} Treatment space has not been included. It is assumed that clinical support workers use one-sixth of an office. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42 weeks per year 37.5 hours per week | Unit costs are based on 1,588 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁶ |
| Ratio of direct to indirect time | | No current information available. See previous editions of this volume for sources of information. |
| London multiplier | 1.19 x (A to B) 1.35 x E | Allows for the higher costs associated with working in London. ^{4,5,7} |
| Non-London multiplier | 0.96 x E | Allows for the lower costs associated with working outside London. ^{4,5} |
| Unit costs available 2012/2013 | | |
| £21 per hour. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁴ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁵ Personal communication with the Department for Communities and Local Government, 2011.

⁶ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013] Training days as recommended by professional bodies. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and Annual Summary 2009-10 to 2011-12*, Information Centre, Leeds.

⁷ Department of Health (2013) based on the Market Forces Factor (MFF).

15. Hospital-based doctors

15.1 Foundation house officer 1

15.2 Foundation house officer 2

15.3 Registrar group

15.4 Associate specialist

15.5 Consultant: medical

15.6 Consultant: surgical

15.7 Consultant: psychiatric

15.1 Foundation house officer 1

The Foundation Programme is a two-year, general post-graduate medical training programme which is compulsory for all newly-qualified medical practitioners in the UK. The Foundation Programme forms the bridge between medical school and specialist/general practice training.¹

| Costs and unit estimation | 2012/2013 value | Notes |
|---|--|--|
| A. Wages/salary | £22,883 per year | The mean basic salary for foundation officers (year 1) and house officers, taken from the July 2012-June 2013 Electronic Staff Record (ESR). ² An additional 35.4 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ³ See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £5,314 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £19,800 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ⁴ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁵ See table 7.4 for more details. For hospital doctors, post-graduate study consists of a two-year Foundation Programme. ⁶ During the first year, trainees hold only provisional registration with the General Medical Council, full registration being granted on successful completion of the first year. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁷ |
| Management, administration and estates staff | £5,435 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £11,813 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Ongoing training | £2,516 per year | This cost comprises an amount for the generic curriculum, the post-graduate centres' infrastructure and study leave. Included also are the costs of the course organisers, administrative support, trainers' workshops, vocational training and internal courses for GP tutors. Excluded are the costs of running the library and post-graduate centres. ⁸ |
| F. Capital overheads | £3,387 per year | Based on the new-build and land requirements of NHS facilities. ^{9,10} Adjustments have been made to reflect shared use of administration and recreational facilities, including accommodation for night-time duties. Treatment space has not been included. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 44.6 weeks per year 48 hours per week | Unit costs are based on 2,140 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ¹¹ Under the European Working Time Directive (EWT), the majority of foundation officers (Year 1) are now working up to 48 hours per week, 19.7 per cent are working up to 56 hours and 11.3 per cent are working 40 hours. ¹² |
| Ratio of direct to indirect time on: patient-related activity | | No current information available on patient-related activity. See previous editions of this publication for sources of information. Please complete our new time-use survey: https://www.surveymonkey.com/s/SZMF5YL . |
| London multiplier | 1.19 x (A to B) 1.38 x E | Allows for the higher costs associated with London. ^{9,10,13} |
| Non-London multiplier | 0.97 x (A to B) 0.97 x E | Allows for the lower costs associated with working outside London. ^{9,10,13} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £25 (£34) per hour (48 hour week); £22 (£29) per hour (56 hour week); £30 (£41) per hour (40 hour week). (Includes A to F). | | |

¹ National Health Service (2011) *The foundation programme*, <http://www.foundationprogramme.nhs.uk/pages/home/> [accessed 9 October 2013].

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

³ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

⁴ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁵ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁶ National Health Service (2008) *Modernising medical careers*, National Health Service, London.

⁷ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁸ Personal communication with the London Deanery, 2006.

⁹ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

¹⁰ Based on Personal communication with the Department for Communities and Local Government, 2011.

¹¹ Contracted hours are taken from NHS Careers (2012) *Pay and benefits*, National Health Service, London. <http://www.nhscareers.nhs.uk/> [accessed 9 October 2013]. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

¹² Provided by the Department of Health, 2009.

¹³ Department of Health (2013) based on the Market Forces Factor (MFF).

15.2 Foundation house officer 2

The Foundation Programme is a two-year, general post-graduate medical training programme which is compulsory for all newly-qualified medical practitioners in the UK. The Foundation Programme forms the bridge between medical school and specialist/general practice training.¹

| Costs and unit estimation | 2012/2013 value | Notes |
|---|--|--|
| A. Wages/salary | £28,018 per year | The mean basic salary for foundation officers (year 2), taken from the July 2012-June 2013 Electronic Staff Record (ESR). ² An additional 35.4 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ³ See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £6,756 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £23,790 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ⁴ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁵ See table 7.4 for more details. For hospital doctors, post-graduate study consists of a two-year Foundation Programme. ⁶ During the first year, trainees hold only provisional registration with the General Medical Council, full registration being granted on successful completion of the first year. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁷ |
| Management, administration and estates staff | £6,714 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £14,594 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Ongoing training | £2,516 per year | This cost comprises an amount for the generic curriculum, the post-graduate centres' infrastructure and study leave. Included also are the costs of the course organisers, administrative support, trainers' workshops, vocational training and internal courses for GP tutors. Excluded are the costs of running the library and post-graduate centres. ⁸ |
| F. Capital overheads | £3,387 per year | Based on the new-build and land requirements of NHS facilities. ^{9,10} |
| Working time | 44.6 weeks per year 48 hours per week | Unit costs are based on 2,140 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ¹¹ Under the European Working Time Directive (EWTB), the majority of foundation officers (Year 2) are now working up to 48 hours per week. 22.3 per cent are working up to 56 hours and 13 per cent are working 40 hours. ¹² |
| Ratio of direct to indirect time on: patient-related activity | | No current information available on patient-related activity. See previous editions of this publication for sources of information. Please complete our new time-use survey: https://www.surveymonkey.com/s/SZMF5YL . |
| London multiplier | 1.19 x (A to B) 1.38 x E | Allows for the higher costs associated with London. ^{9,10,13} |
| Non-London multiplier | 0.97 x (A to B) 0.97 x E | Allows for the lower costs associated with working outside London. ^{9,10,13} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £29 (£40) per hour (48 hour week). £25 (£35) per hour (56 hour week). £35 (£48) per hour (40 hour week). (Includes A to F). | | |

¹ National Health Service (2011) *The foundation programme*, www.foundationprogramme.nhs.uk/pages/home/ [accessed 9 October 2013].

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

³ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

⁴ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁵ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁶ National Health Service (2008) *Modernising medical careers*, National Health Service, London.

⁷ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁸ Personal communication with the London Deanery, 2006.

⁹ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

¹⁰ Personal communication with the Department for Communities and Local Government, 2011.

¹¹ Contracted hours are taken from NHS Careers (2012) *Pay and benefits*, National Health Service, London. <http://www.nhs Careers.nhs.uk/> [accessed 9 October 2013]. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

¹² Provided by the Department of Health, 2009.

¹³ Department of Health (2013) based on the Market Forces Factor (MFF).

15.3 Registrar group

In terms of staff numbers, registrars comprise the largest group of doctors (registrars, senior registrars, specialist registrars (SpRs) and specialty registrars (STR).

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £37,248 per year | The mean basic salary for registrars, taken from the July 2012-June 2013 Electronic Staff Record (ESR). ¹ An additional 35.4 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £9,321 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £39,295 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁴ See table 7.4 for more details. Specialty registrar training involves three years' full-time post-graduate training with at least two of the years in a specialty training programme. ^{5,6} |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁷ |
| Management, administration and estates staff | £8,992 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £19,545 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Ongoing training | £2,516 per year | This cost comprises an amount for the generic curriculum, the post-graduate centres' infrastructure and study leave. Included also are the costs of the course organisers, administrative support, trainers' workshops, vocational training and internal courses for GP tutors. Excluded are the costs of running the library and post-graduate centres. ⁸ |
| F. Capital overheads | £3,387 per year | Based on the new-build and land requirements of NHS facilities. ^{9,10} Adjustments have been made to reflect shared use of administration and recreational facilities, including accommodation for night-time duties. Treatment space has not been included. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42.5 weeks per year 48 hours per week | Unit costs are based on 2,039 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ¹¹ Under the European Working Time Directive (EWT), the majority of specialist registrars are now working up to 48 hours per week. 34 per cent are working up to 56 hours and 3.9 per cent are working 40 hours. ¹² |
| Ratio of direct to indirect time on: patient-related activity | | No current information available on patient-related activity. See previous editions of this publication for sources of information. Please complete our new time-use survey: https://www.surveymonkey.com/s/SZMF5YL . |
| London multiplier | 1.19 x (A to B) 1.38 x E | Allows for the higher costs associated with London. ^{9,10,13} |
| Non-London multiplier | 0.97 x (A to B) 0.97 x E | Allows for the lower costs associated with working outside London. ^{9,10,13} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £40 (59) per hour (48 hour week); £34 (£56) per hour (56 hour week); £48 (£71) per hour (40 hour week). (Includes A to F). | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁵ National Health Service (2008) *Modernising medical careers*, National Health Service, London.

⁶ NHS Employers (2008) *Terms and conditions of service for specialty doctors – England (2008)*, NHS Employers, London.

⁷ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁸ Personal communication with the London Deanery, 2006.

⁹ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

¹⁰ Personal communication with the Department for Communities and Local Government, 2011.

¹¹ Contracted hours are taken from NHS Careers (2012) *Pay and benefits*, National Health Service, London. <http://www.nhs Careers.nhs.uk/> [accessed 9 October 2013]. Working days and sickness absence rates as reported in Information Centre (2012) *Sickness absence rates in the NHS: January-March 2012 and annual summary 2009-10 to 2011-12*, Information Centre, Leeds.

¹² Provided by the Department of Health, 2009.

¹³ Department of Health (2013) based on the Market Forces Factor (MFF).

15.4 Associate specialist

An associate specialist is a doctor who has trained and gained experience in a medical or surgical specialty but has not become a consultant. These doctors usually work independently but will be attached to a clinical team led by a consultant in their specialty. Some of them are listed on the GMC's specialist register and are eligible to take on a consultant post. The reasons why they do not include: a wish to concentrate on clinical work and to avoid the administrative pressures of a consultant post; a desire to have a better work/life balance; and, in some cases, a lack of opportunity to access higher training posts. They do, however, take part in the full range of clinical work, including teaching junior doctors.^{1,2,3}

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £75,808 per year | The mean basic salary for associate specialists, taken from the July 2012-June 2013 Electronic Staff Record (ESR). ⁴ An additional 35.4 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ⁵ See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £20,041 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £45,596 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ⁶ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁷ See table 7.4 for more details. Associate Specialist training involves at least four years' full-time post-graduate training, at least two of which will be in a specialty training programme. ⁸ |
| D. Overheads Management, administration and estates staff Non-staff | £18,508 per year £40,227 per year | Taken from NHS (England) Summarised accounts. ⁹ Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Ongoing training | £2,516 per year | This cost comprises an amount for the generic curriculum, the post-graduate centres' infrastructure and study leave. Included also are the costs of the course organisers, administrative support, trainers' workshops, vocational training and internal courses for GP tutors. Excluded are the costs of running the library and post-graduate centres. ¹⁰ |
| F. Capital overheads | £3,387 per year | Based on the new-build and land requirements of NHS facilities. ^{11,12} Adjustments have been made to reflect shared use of administration and recreational facilities, including accommodation for night-time duties. Treatment space has not been included. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 45.3 weeks per year 40 hrs per week | Unit costs are based on 1,699 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ¹³ The new associate specialist full time contract is based on 10 Programmed Activities (40 hours per week). ¹⁴ |
| Ratio of direct to indirect time on: patient-related activity | | No current information available on patient-related activity. See previous editions of this publication for sources of information. Please complete our new time-use survey: https://www.surveymonkey.com/s/SZMF5YL . |
| London multiplier | 1.19 x (A to B) 1.39 x E | Allows for the higher costs associated with London. ^{11,12,15} |
| Non-London multiplier | 0.97 x (A to B) 0.97 x E | Allows for the lower costs associated with working outside London. ^{11,12,15} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £94 (121) per hour (40 hour week). | | |

¹ British Medical Association (2008) *Staff and associate specialists committee newsletter*.

² British Medical Association (2008) *Your contract, your decision*, BMA Staff and Associate Specialists Group.

³ British Medical Association (2009) *Glossary of doctors*, www.bma.org.uk/patients_public/whos_who_healthcare/glossdoctors.jsp

⁴ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

⁵ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

⁶ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁷ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁸ National Health Service (2008) *Modernising medical careers*, National Health Service, London.

⁹ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

¹⁰ Personal communication with the London Deanery, 2006.

¹¹ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

¹² Personal communication with the Department for Communities and Local Government, 2011.

¹³ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhs Careers.nhs.uk/> [accessed 9 October 2013]. Working days and sickness absence rates as reported in Information Centre (2013) *Sickness absence rates in the NHS: January 2013 – March 2013*, Information Centre, Leeds.

¹⁴ NHS Employers (2011) *Specialty and associate specialist contracts*, British Medical Association, London.

<http://www.nhsemployers.org/Aboutus/Publications/Documents/FAQs-Specialty-and-Associate-Specialist-Contracts.pdf> [accessed 9 October 2013].

¹⁵ Department of Health (2013) based on the Market Forces Factor (MFF).

15.5 Consultant: medical

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £86,144 per year | The mean basic salary for medical consultants, taken from the July 2012-June 2013 Electronic Staff Record (ESR). ¹ An additional 33.2 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £22,914 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £72,092 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁴ See table 7.4 for more details. Consultants spend 2 years as a foundation house officer and 6 years as a specialty registrar in a hospital setting. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £21,059 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £45,771 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £4,023 per year | Based on the new-build and land requirements of NHS facilities. ^{6,7} Includes shared use of consultation and examination areas, and designated secretarial office space. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42.3 weeks per year 43.3 hours per week | Unit costs are based on 1,837 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ The 'new' contract aimed to reduce the number of hours that consultants worked, including aligning with the Working Time Directive and based funding assumptions on consultants working an average 43.4 hour week. A typical contract is based on 10.83 programmed activities which are 4 hours in length. ⁹ |
| Ratio of direct to indirect time on: patient-related activity | | No current information available on patient-related activity. See previous editions of this publication for sources of information. Please complete our new time-use survey: https://www.surveymonkey.com/s/SZMF5YL . |
| London multiplier | 1.19 x (A to B) 1.39 x E | Allows for the higher costs associated with London compared to the national average cost. ^{6,7,10} |
| Non-London multiplier | 0.97 x (A to B) 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{6,7,10} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £99 (£139) per contract hour. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Based on personal communication with the Department for Communities and Local Government, 2011.

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhs Careers.nhs.uk/> [accessed 9 October 2013]. Working days and sickness absence rates as reported in Health & Social Care Information Centre (2013) *Sickness absence rates in the NHS: January 2013 – March 2013*, Health & Social Care Information Centre, Leeds.

⁹ Information Centre (2006) *New consultant contract: implementation survey*, Information Centre, London.

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

15.6 Consultant: surgical

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £87,210 per year | The mean basic salary for surgical consultants, taken from the July 2012-June 2013 Electronic Staff Record (ESR). ¹ An additional 33.2 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £23,211 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £72,091 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁴ See table 7.4 for more details. Consultants spend 2 years as a foundation house officer and 6 years as a specialty registrar in a hospital setting. |
| D. Overheads | | Taken from NHS (England) Summarised accounts. ⁵ |
| Management, administration and estates staff | £21,322 per year | Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £46,343 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £4,023 per year | Based on the new-build and land requirements of NHS facilities. ^{6,7} Includes shared use of consultation and examination areas, and designated secretarial office space. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42.3 weeks per year 43.3 hours per week | Unit costs are based on 1,837 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ The 'new' contract aimed to reduce the number of hours that consultants worked, including aligning with the Working Time Directive and based funding assumptions on consultants working an average 43.4 hour week. A typical contract is based on 10.83 programmed activities which are 4 hours in length. ⁹ |
| Ratio of direct to indirect time on/in: patient-related activity operating theatre | | No current information available on patient-related activity. See previous editions of this publication for sources of information. Please complete our new time-use survey: https://www.surveymonkey.com/s/SZMF5YL . |
| London multiplier | 1.19 x (A to B) 1.39 x E | Allows for the higher costs associated with London compared to the national average cost. ^{6,7,10} |
| Non-London multiplier | 0.97 x (A to B) 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{6,7,10} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £100 (£140) per contract hour. | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhs Careers.nhs.uk/> [accessed 9 October 2013]. Working days and sickness absence rates as reported in Health & Social Care Information Centre (2013) *Sickness absence rates in the NHS: January 2013 – March 2013*, Health & Social Care Information Centre, Leeds.

⁹ Information Centre (2006) *New consultant contract: implementation survey*, Information Centre, London.

¹⁰ Department of Health (2013) based on the Market Forces Factor (MFF).

15.7 Consultant: psychiatric

| Costs and unit estimation | 2012/2013 value | Notes |
|--|--|--|
| A. Wages/salary | £87,718 per year | The mean basic salary for psychiatric consultants, taken from the July 2012-June 2013 Electronic Staff Record (ESR). ¹ An additional 33.2 per cent can be added to reflect payments for activity such as over-time, shift work and geographic allowances. ² See the preface for information on changes to salaries, and section V for further information on pay scales. |
| B. Salary oncosts | £23,352 per year | Employer's national insurance is included plus 14 per cent of salary for employer's contribution to superannuation. |
| C. Qualifications | £72,092 per year | Qualification costs have been calculated using the method described in Netten et al. (1998). ³ Current cost information has been provided by the Department of Health and Health Education England (HEE). ⁴ See table 7.4 for more details. Consultants spend 2 years as a foundation house officer and 6 years as a specialty registrar in a hospital setting. |
| D. Overheads Management, administration and estates staff | £21,447 per year | Taken from NHS (England) Summarised accounts. ⁵ Management and other non-care staff costs were 19.31 per cent of direct care salary costs and included administration and estates staff. |
| Non-staff | £46,616 per year | Non-staff costs were 41.97 per cent of direct care salary costs. They include costs to the provider for office, travel/transport and telephone, education and training, supplies and services (clinical and general), as well as utilities such as water, gas and electricity. |
| E. Capital overheads | £4,023 per year | Based on the new-build and land requirements of NHS facilities. ^{6,7} Includes shared use of consultation and examination areas, and designated secretarial office space. Capital costs have been annuitised over 60 years at a discount rate of 3.5 per cent. |
| Working time | 42.3 weeks per year 43.3 hours per week | Unit costs are based on 1,837 hours per year: 225 working days minus sickness absence and training/study days as reported for all NHS staff groups. ⁸ The 'new' contract aimed to reduce the number of hours that consultants worked, including aligning with the Working Time Directive and based funding assumptions on consultants working an average 43.3 hour week. A typical contract is based on 10.83 programmed activities which are 4 hours in length. ⁹ |
| Ratio of direct to indirect time on: face-to-face contacts | 1:1.58 | Information taken from a sample of around 500 consultants. ¹⁰ The proportion of working time spent on face-to-face settings including contact with patients, carrying out assessments and contact with family members was 34 per cent. Other patient-related activities added a further 9.5 per cent for meetings with patients or family. Time spent teaching has been disregarded and non-contact time has been treated as an overhead on time spent in patient contact. Please complete our new time-use survey: https://www.surveymonkey.com/s/SZMF5YL . |
| patient-related activity | 1:0.95 | |
| London multiplier | 1.19 x (A to B) 1.39 x E | Allows for the higher costs associated with London compared to the national average cost. ^{6,7,11} |
| Non-London multiplier | 0.97 x (A to E) 0.97 x E | Allows for the lower costs associated with working outside London compared to the national average cost. ^{6,7,11} |
| Unit costs available 2012/2013 (costs including qualifications given in brackets) | | |
| £101 (£140) per contract hour; £261 (£362) per face-to-face contact; £197 (£273) per patient-related hour (includes A to F). | | |

¹ Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013* (not publicly available), Health & Social Care Information Centre, Leeds.

² Health & Social Care Information Centre (2013) *NHS staff earnings estimates 2013*, Health & Social Care Information Centre, Leeds.

³ Netten, A., Knight, J., Dennett, J., Cooley, R. & Slight, A. (1998) *Development of a ready reckoner for staff costs in the NHS, Vols 1 & 2*, Personal Social Services Research Unit, University of Kent, Canterbury.

⁴ Personal communication with the Department of Health and Health Education England (HEE), 2013.

⁵ Audit Commission (2012) *Summarised accounts 2011-2012*, NHS, London.

⁶ Building Cost Information Service (2013) *Surveys of tender prices*, Royal Institute of Chartered Surveyors, London.

⁷ Personal communication with the Department for Communities and Local Government, 2011.

⁸ Contracted hours are taken from NHS Careers (2012) *Pay and benefits, National Health Service*, London. <http://www.nhs Careers.nhs.uk/> [accessed 9 October 2013]. Working days and sickness absence rates as reported in Health & Social Care Information Centre (2013) *Sickness absence rates in the NHS: January 2013 – March 2013*, Health & Social Care Information Centre, Leeds.

⁹ Information Centre (2006) *New consultant contract: implementation survey*, Information Centre, London.

¹⁰ Royal College of Psychiatrists (2003) *Workload and working patterns in consultant psychiatrists*, College Research Unit, Royal College of Psychiatrists, London.

¹¹ Department of Health (2013) based on the Market Forces Factor (MFF).