

# COVID-19 Pulse survey RESSCW

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Start of Block: Intro

## Q1 Information about the survey

Researchers at the University of Kent, University College London, and City University have created this short questionnaire to find out more about the impact of the COVID-19 pandemic on the situation of frontline workers in adult social care. We would like to explore how workload and pressures from work and beyond have changed since the onset of COVID-19.

It takes about 10 minutes to complete the questionnaire and it is completely voluntary and you can enter a prize draw to win a £20 Amazon voucher.

We will not ask for any personal information that could identify you, such as your name, employer, or address. You can withdraw from the study by simply closing the webpage, but once your answers have been submitted, it won't be possible to delete them.

The data collected in the survey will be anonymous and we will use statistical methods to analyse and report it (for example "80% of respondents agreed that..."). We will share the anonymous data file with the Health Foundation, the funder of this research. The Health Foundation might use the anonymous data file for further analysis.

Once you have completed the survey, you will be invited to provide your name and contact details to enter the prize draw. This information will be stored separately from the survey data and will not be matched to your answers. We will only use this information to enter you into the draw. Five winners will be randomly picked from all entrants two weeks after the survey closes. We will delete names and contact details after the winners have been contacted. Participation in the prize draw is voluntary.

Our full privacy notice is available here: <https://www.pssru.ac.uk/privacy-notice/>

If you have any questions or concerns about the research, please contact Agnes Turnpenny at [a.v.turnpenny@kent.ac.uk](mailto:a.v.turnpenny@kent.ac.uk)

Thank you!

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Page Break

## End of Block: Intro

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### Start of Block: Consent



Q2

I understand that:

- This survey is voluntary;
- I can withdraw from the survey by closing the window/browser;
- Once my answers have been submitted, it will not be possible to delete them;
- I won't be asked for any personal information and my answers will be completely anonymous;
- It will not be possible to identify me in the data or report;
- The anonymous data file will be shared with the Health Foundation.

I consent to take part in the study.

- Yes - go to questions (1)
- No - exit survey (2)

*Skip To: End of Survey If Q2 = 2*

## End of Block: Consent

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### Start of Block: Job questions



Q3 How long have you been working in social care?

- Less than 4 months (1)
  - 4 - 11 months (2)
  - 12 -23 months (3)
  - 2 - 5 years (4)
  - 6 - 10 years (5)
  - More than 10 years (6)
-

Q4 The rest of the questionnaire will ask you about your working experience in social care and the changes that happened since the onset of the COVID-19 pandemic. We would like you to think about your **main job** in social care even if you have been furloughed or stopped working due to the COVID-19 outbreak or otherwise.

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Q5 What is/was your work status for your main job?

- Employed, on a permanent contract (with guaranteed hours) (1)
  - Employed, on a temporary/fixed-term contract (with guaranteed hours) (2)
  - Employed, on a zero-hours contract (3)
  - Self-employed (4)
  - Other (please specify): (5) \_\_\_\_\_
- 

*Display This Question:*

*If Q5 != 4*



Q6 Do you have the same employer now as before the COVID-19 outbreak?

- Yes, same employer and same job (1)
  - Yes, same employer but different job (2)
  - No, different employer in social care (3)
  - No, different employer outside social care (4)
  - I have stopped working altogether (5)
-

Display This Question:

If Q5 = 4



Q7 Are you working in the same setting/with the same client group as before the COVID-19 outbreak?

- Yes, same setting and/or client group (1)
  - No, different setting and/or client group (2)
  - No, working outside social care (3)
  - I have stopped working altogether (4)
- 



Q8 Since the onset of COVID-19, have any of the following happened as a result of the pandemic? Select all that apply.

- I self-isolated (1)
  - I was furloughed (2)
  - I stopped working due to fear of infection (3)
  - I reduced my working hours for personal reasons and/or caring responsibilities (4)
  - I stopped working for personal reasons and/or caring responsibilities (5)
  - I increased my working hours (6)
  - I was deployed to a workplace other than my usual main workplace (7)
  - Other, please explain: (8) \_\_\_\_\_
  - None of the above (9)
-

Display This Question:

If Q8 = 1

Or Q8 = 2

Or Q8 = 3

Or Q8 = 4

Or Q8 = 5



Q9 Which of these did you get during that time?

- Normal pay (1)
- Statutory sick pay (2)
- Occupational sick pay (3)
- No pay (4)
- Other (please, specify) (5) \_\_\_\_\_



Q10 Since the onset of COVID-19, have any of the following happened? Select all that apply.

- I have not had the PPE required to do my job safely and effectively (1)
- I have not had the COVID-related training to ensure adequate care (2)
- I have not had clear guidance to do my job safely and effectively (3)
- I have had COVID-19 symptoms and did not receive a test (4)
- None of the above (5)

End of Block: Job questions

Start of Block: Job quality, performance, & satisfaction



Q11 How have the following aspects of your job changed since the onset of COVID-19?

	Increased a lot (1)	Increased a little (2)	Has not changed (3)	Decreased a little (4)	Decreased a lot (5)
The amount of pay you receive (Q11_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your workload (Q11_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your job security (Q11_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The extent to which you feel safe at work (Q11_4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Q12 How has your work-life balance changed since the onset of the COVID-19 outbreak?

- Got a lot better (1)
- Got a bit better (2)
- About the same/has not changed (3)
- Got a bit worse (4)
- Got a lot worse (5)



Q13 How have the following aspects of your job changed since the onset of COVID-19?

	Increased a lot (1)	Increased a little (2)	Has not changed (3)	Decreased a little (4)	Decreased a lot (5)
The degree of control over how you do your work (Q13_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to use your skills (Q13_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The support you receive from your managers and/or co-workers (Q13_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of care that you provide (Q13_4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Q5 != 4



Q14 How have the following attitudes towards your job changed since the onset of COVID-19?

	Increased a lot (1)	Increased a little (2)	Has not changed (3)	Decreased a little (4)	Decreased a lot (5)
Your desire to remain working for your current employer (Q14_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your pride in telling people what work you do (Q14_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your desire to remain working in social care (Q14_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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*Display This Question:*

*If Q5 = 4*





Q15 How have the following attitudes towards your job changed since the onset of COVID-19?

	Increased a lot (1)	Increased a little (2)	Has not changed (3)	Decreased a little (4)	Decreased a lot (5)
Your desire to remain working as self-employed (Q28_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your pride in telling people what work you do (Q28_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your desire to remain working in social care (Q28_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Q16 How satisfied are you with your job now, compared to the situation before the onset of the COVID-19 outbreak? If you have more than one job in social care, please think about your main job.

- A lot more satisfied (1)
- A little more satisfied (2)
- Has not changed (3)
- A little less satisfied (4)
- A lot less satisfied (5)

End of Block: Job quality, performance, & satisfaction

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Start of Block: Subjective well-being



Q17 Since the onset of COVID-19, has the amount of time that your job makes you feel:

	Increased a lot (1)	Increased a little (2)	Has not changed (3)	Decreased a little (4)	Decreased a lot (5)
Tense, uneasy or worried (Q16_1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Calm, contented or relaxed (Q16_2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Depressed, gloomy or miserable (Q16_3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cheerful, enthusiastic or optimistic (Q16_4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Q18 How has your general health changed since the onset of the COVID-19 outbreak?

- Got a lot better (1)
- Got a bit better (2)
- About the same/has not changed (3)
- Got a bit worse (4)
- Got a lot worse (5)

End of Block: Subjective well-being

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Start of Block: Background questions



Q19 Where do you mainly carry out your work?

- Care home with nursing (1)
  - Care home without nursing (2)
  - Domiciliary care/Individual users' homes (3)
  - Other (please specify): (4) \_\_\_\_\_
- 



Q20 How would you describe your job/role?

- All hands on care work (direct contact with service users) (1)
  - Mostly care work, with some administration and paperwork (2)
  - Mostly administration and paperwork with some care work (3)
  - Little or no care work, mainly administration and paperwork (4)
  - Other (write your job title): (5)  
\_\_\_\_\_
- 



Q21 Which of the following groups do you mainly work with? Select all that apply.

- Older people (age 65+) (1)
- Adults with a learning disability or autism (2)
- Adults with a physical and/or sensory disability (3)
- Adults with mental health needs (4)
- Adults who misuse alcohol or drugs (5)
- Asylum seekers/refugees (6)
- Other (please, specify) (7) \_\_\_\_\_

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*Display This Question:*

*If Q5 != 4*



Q22 What is the status of your main employer?

- Public sector organisation (e.g. local authority etc.) (1)
- Private (i.e. for-profit) organisation (except agency) (2)
- Charity (i.e. not-for-profit) organisation (3)
- Agency (4)
- Individual employer (i.e. person/family) (5)
- Other (please specify) (6) \_\_\_\_\_
- Don't know (7)



Q23 How old are you?

- Under 25 (1)
  - 25 - 34 (2)
  - 35 - 44 (3)
  - 45 - 54 (4)
  - 55 - 64 (5)
  - 65 or over (6)
  - Prefer not to say (7)
- 



Q24 What is your gender?

- Female (1)
  - Male (2)
  - Other (3)
  - Prefer not to say (4)
- 



Q25 What is your ethnic group?

- White/White British (1)
  - Asian/Asian British (2)
  - Black/African/Caribbean/Black British (3)
  - Mixed/Multiple ethnic groups (4)
  - Other ethnic group (5)
  - Prefer not to say (6)
- 



Q26 What is your nationality?

- British (1)
- EU/EEA (2)
- Non-EU (non-British) (3)
- Prefer not to say (4)

**End of Block: Background questions**

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**Start of Block: End**

Q27 If you would like to add anything else in relation to any of the questions or topics in this questionnaire, please use this space to write it.

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Q28 This is the end of the questionnaire. Thank you very much for responding. We very much appreciate your time and input.

If you would like to enter the prize draw to win a £20 Amazon voucher, please provide your first name and email address/phone number below. If you do not want to enter the prize draw, click 'Next' to submit the questionnaire.

First name (1) \_\_\_\_\_

Email address (2) \_\_\_\_\_

Mobile number (3) \_\_\_\_\_

End of Block: End

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